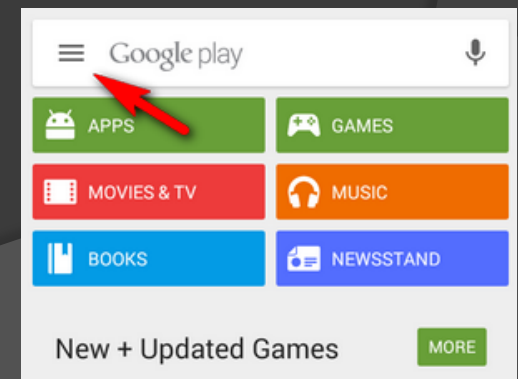


Phone/Account Checks!

- How to find all apps on an iPhone
- On your child's phone, open the App Store
- In the bottom right corner, click Updates
 - Select Purchased
 - Click My Purchases
- This is where you can access and review every app your student has ever downloaded...UNLESS

How to find all apps on an Android phone

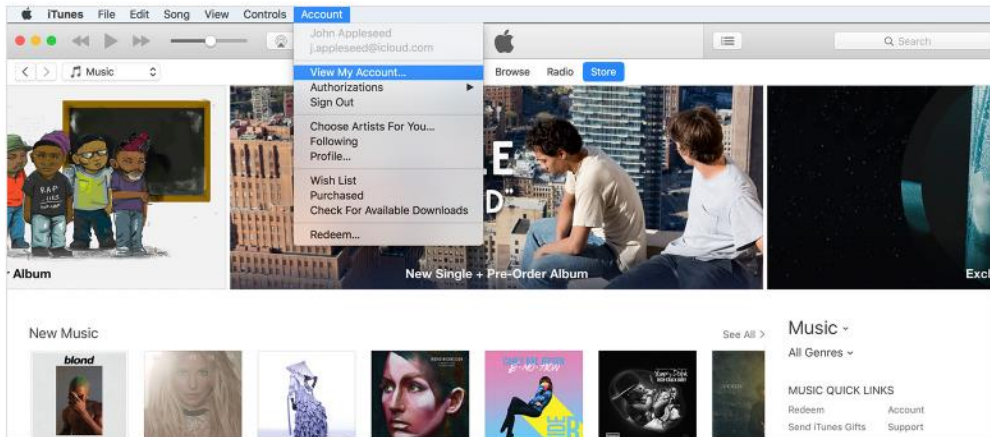
- On your child's phone, open the Google Play Store. Ensure you are on the homepage
- Select the 3 line icon next to the search bar
- Click on My Apps & Games
- Select the All tab
- This is where you can access and review every app your student has ever downloaded



Unhide items

To open iTunes and sign in to your Account Information page from your computer, click this link: [View My Account](#). Or follow these steps:

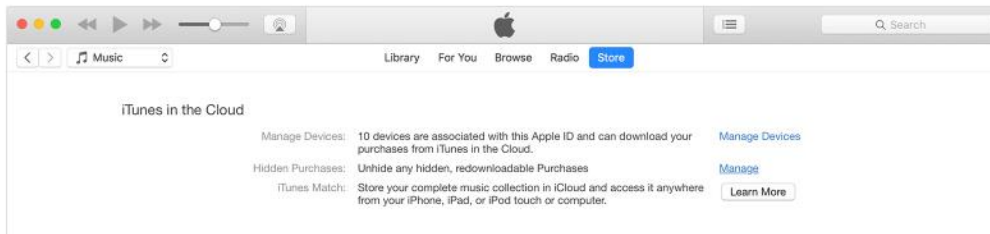
1. Open iTunes.
2. If you're not signed in, [sign in with your Apple ID](#).
3. From the menu bar at the top of your computer screen or at the top of the iTunes window, choose **Account > View My Account**.



4. Enter your password, then press the Return or Enter key on your keyboard, or click View Account.

On the Account Information page:

1. Scroll to the iTunes in the Cloud section. To the right of Hidden Purchases, click **Manage**.



2. Depending on what you want to unhide, click **Music**, **Movies**, **TV Shows**, **Apps**, or **Audiobooks** at the top of the window.
If you're using a PC, you can also unhide books. Learn how to [unhide books on a Mac](#).
3. Find the item that you want to unhide, then click **Unhide** under it.

If the item isn't already on your Mac or PC, it unhides and downloads automatically.

iPhones

On devices,
purchased apps
can be hidden.
Check iTunes
Account
Information